

## TRANSLATION

### **MASSIVE CUSTOMER CLARIFICATION TEXT**

Data Controller: **MASSIVE BIOINFORMATICS ARGE TEKNOLOJILERI A.S.**  
Address: **UNIVERSITE CADDESI KAZIM DIRIK MAHALLESİ NO: 79/24 BORNOVA/İZMİR**  
Tax ID: **6131473734**  
Mersis No: **0613147373400001**

**"MASSIVE BIOINFORMATICS ARGE TEKNOLOJILERI A.S."** will hereinafter be referred to as **"COMPANY"**. We pay utmost attention to the processing and protection of your personal data. In accordance with the Protection of Personal Data Law and the relevant legislation, as the data controller, all necessary technical and administrative measures are taken to prevent the unlawful processing of personal data, to prevent unlawful access to personal data, and to ensure the preservation of personal data.

This clarification text has been prepared by the **"COMPANY"** as the data controller within the scope of the Communiqué on the Procedures and Principles to be Followed in Fulfilling the Disclosure Obligation of the Protection of Personal Data Law ("**Law**").

In this context, we would like to enlighten you in the capacity of "Data Controller" as defined in the PPD Law.

With the full realization of this responsibility, we process your personal data in the manner explained below and within the limits ordered by the legislation. Your personal data that you share with our company as a customer, potential service recipient and service recipient may be processed, transferred to third parties, stored, used for profiling and classified in accordance with PPDL, in connection with our activity and service purposes and in proportion.

#### **1. Collection, Processing and Processing Purposes of Personal Data:**

Your personal data collected in accordance with the Protection of Personal Data Law and the relevant legislation are obtained, recorded, stored, changed, rearranged and processed, in whole or in part, automatically or by non-automatic means as part of any data recording system, in accordance with the principles stipulated in the law.

**Your personal data is processed within the scope of COMPANY activities for the following purposes in accordance with Articles 4, 5, 6 of the Law and relevant legislation:**

Your collected personal data will be processed for the following purposes:

- Managing the after-sales support processes of goods/services,
- Execution of Communication Activities,
- Receiving and evaluating suggestions for improving business processes,
- Execution of customer relationship management processes,
- Execution of marketing processes of products / services,
- Execution of Finance and Accounting Works
- Monitoring and Execution of Legal Affairs,
- Execution of Goods / Service Purchase Processes
- Execution of After-sales Support Services of Goods / Services
- Execution of Goods / Service Sales Processes
- Execution of Goods / Services Production and Operation Processes
- Execution of Customer Relationship Management Processes
- Execution of the Contract Processes
- Conducting Activities Aimed at Customer Satisfaction
- Execution of Customer Relationship Management Processes
- Ensuring the legal, technical and commercial-occupational security of our Company and the relevant persons who have a business relationship with our Company

within the personal data processing conditions and purposes specified in Article 5 and 6 of the PPDL.

In cases where explicit consent is required to be obtained in accordance with the relevant articles, your explicit consent is obtained. However, it is possible to process personal data without obtaining the

consent of the relevant person, provided that it complies with the conditions stated in the 2nd paragraph of Article 5.

In accordance with the mandatory provisions of the laws, it is essential to keep the information of natural persons accurate and up-to-date. Therefore, it may be requested to update your personal information at certain time intervals.

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**In line with the above-mentioned purposes and limited to COMPANY activities, your personal data listed below is processed.**

- **Your Credentials** (Your first and last name)
- **Your contact information** (Your phone number, contact address, e-mail address, Kep address)
- **Financial Information** (Your invoice information, check-bill information, IBAN, Account number, tax number, tax office, credit card information, turnover information, current account agreements)
- **Physical Environment Security** (Camera recording)
- **Legal Action Information** (Your information in case and execution files)
- **Request and Complaint Information**

### **2. Period**

Your personal data is stored by the Company for 10 (ten) years, not less than the expiry period of the legal relationship to which the data is subject. After the expiration of the period, your personal data will be deleted, destroyed and/or anonymized by the Company or upon your request, using methods within the scope of the Protection of Personal Data Law and relevant regulations. You can revoke the permission you have given for the processing of personal data at any time, except for the data that must be processed by law.

### **ARTICLE 5- Conditions of processing of personal data**

(1) Personal data cannot be processed without the explicit consent of the person concerned.

(2) In the presence of one of the following conditions, it is possible to process personal data without seeking the explicit consent of the person concerned:

1. It is clearly stipulated in the laws.
2. It is necessary for the protection of the life or physical integrity of the person or someone else who is unable to express his/her consent due to actual impossibility or whose consent is not given legal validity.
3. It is necessary to process personal data of the parties to the contract, provided that it is directly related to the establishment or performance of a contract.
4. It is mandatory for the data controller to fulfill its legal obligation.
5. It was made public by the Relevant Person himself/herself.
6. It is necessary to process data for the establishment, exercise or protection of a right.
7. It is necessary to process data for the legitimate interests of the data controller, provided that it does not harm the fundamental rights and freedoms of the Relevant Person.

### **ARTICLE 5- Conditions of processing of sensitive personal data**

(1) People's race, ethnic origin, political thought, philosophical belief, religion, sect or other beliefs, appearance and dress, association, foundation or union membership, health, sexual life, criminal conviction and security measures, as well as biometric and genetic data are sensitive personal data.

(2) It is prohibited to process sensitive personal data without the explicit consent of the person concerned.

(3) Personal data other than health and sexual life listed in the first paragraph may be processed without the explicit consent of the relevant person in cases stipulated by law. Personal data regarding health and sexual life can only be processed without the explicit consent of the person concerned, by persons under the obligation of confidentiality or authorized institutions and organizations, for the purpose of protecting public health, preventive medicine, medical diagnosis, execution of treatment and care services, planning and management of health services and their financing.

(4) In the processing of sensitive personal data, it is also necessary to take adequate measures determined by the Board.

### **3. To Whom and for What Purposes the Processed Personal Data May be Transferred**

Our company may transfer your personal data to real persons or private law legal entities, our suppliers, organizations from which we receive information technology support, and authorized public institutions and persons when necessary to achieve the purposes we have specified, within the framework of the personal data processing conditions and purposes specified in Art. 8 and 9 of Law No. 6698 and provided that we comply with the stipulated conditions and take the necessary measures.

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### 4. Method and Legal Reasons for Collecting Personal Data:

Your personal data may be obtained by our Company in different ways (through offices and other physical media where you can contact the Company's headquarters, branches or business partners, websites and similar electronic transaction platforms, social media or other public channels, etc.).

Your personal data is obtained in any written, oral, video recording or other physical or electronic medium, in order to be able to offer the products and services we offer as the Company within the determined legal framework for the purposes stated above, and in this context, to ensure that our Company can fully and accurately fulfill its contractual and legal responsibilities.

Your personal data is collected verbally, in writing or electronically, through means such as the website, digital channels, various contracts, e-mail, written or oral communications with our Company, etc., by our Company or real or legal persons who process data on behalf of our Company. Your personal data collected for this purpose and legal reasons may be processed and transferred for the purposes specified in articles (1) and (2) of this text, within the scope of the personal data processing conditions and purposes specified in articles 5 and 6 of the PPD Law.

**In addition, your personal data are processed based on the legal reasons written below without seeking explicit consent. Accordingly, your personal data is processed, collected and transferred limited to the following purposes;**

- It is clearly stipulated in the laws,
- It is necessary for the protection of the life or physical integrity of the person or someone else who is unable to express his/her consent due to actual impossibility or whose consent is not given legal validity,
- It is necessary to process personal data of the parties to the contract, provided that it is directly related to the establishment or execution of contracts between our company and real and legal persons,
- Personal data has been made public by the relevant person himself/herself,
- It is necessary to process data for the establishment, exercise or protection of a right,
- It is necessary to process data for the legitimate interests of the data controller, provided that it does not harm the fundamental rights and freedoms of the Relevant Person,

in accordance with Articles 5 and 6 of the Protection of Personal Data Law and Article 5/1-h of the Communiqué on the Procedures and Principles to be Followed in Fulfilling the Obligation of Disclosure. Your personal data is stored within the scope of company activities for the period specified in the relevant legislation.

### 5. RIGHTS OF THE PERSONAL DATA OWNER AS MENTIONED IN ARTICLE 11 OF THE PPD LAW ("LAW")

- \* To learn whether personal data has been processed or not,
- \* To request information if your personal data has been processed,
- \* To learn the purpose of processing personal data and whether they are used in accordance with their purpose,
- \* To know the third parties to whom personal data are transferred at home or abroad,
- \* To request correction of personal data in case of incomplete or incorrect processing,
- \* To request the deletion or destruction of personal data within the framework of the conditions stipulated in Article 7 of the PPDL,
- \* To request that these transactions be notified to third parties to whom personal data has been transferred in case of correction, deletion or destruction of personal data,
- \* To object to the emergence of a result that is unfavorable to the person by analyzing the processed data exclusively through automatic systems,
- \* To request compensation for damage in case of damage due to illegal processing of personal data are among the rights.

### 6. MAKING A REQUEST PURSUANT TO THE PROTECTION OF PERSONAL DATA LAW

You can submit your requests within the scope of Article 11 of the Personal Data Protection Law "regulating the rights of the relevant person", to the address of UNIVERSITE CADDESI KAZIM DIRIK MAHALLESİ NO: 79/24 BORNOVA, IZMİR, as the data controller, in accordance with the Communiqué on the Procedures and Principles of Application to the Data Controller, by making personal application as the relevant person who is the personal data owner, by filling out the **APPLICATION FORM** available at [www.massivebioinformatics.com](http://www.massivebioinformatics.com), and personally submitting a signed copy of the form to the COMPANY address along with documents identifying your identity, or by sending an e-mail to [massivebioinformatics@hs05.kep.tr](mailto:massivebioinformatics@hs05.kep.tr) or [interlabsanayi@hs02.kep.tr](mailto:interlabsanayi@hs02.kep.tr) using a secure electronic signature, mobile signature or the e-mail address you have notified to the Company and registered in the

Company system, by applying through a Notary, or by the methods determined by the Protection of Personal Data Authority.

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In accordance with Article 13/1 of the PPD Law No. 6698, you must submit your applications to our Company in writing or through the above-mentioned methods determined by the PPD Authority, in order to exercise your rights stated above.

Our company will finalize your requests contained in the application free of charge as soon as possible and no later than thirty days, depending on the nature of the request.

However, if the transaction requires an additional cost, it will be requested in the tariff determined by the Board. If the application of this person is answered in writing, there will be no fee for up to ten pages, and a transaction fee of 1 TL will be charged for each page above ten pages.

If the response to the application is given on an electronic recording medium such as a CD or flash memory, the fee that may be requested by our company will not exceed the cost required by the recording medium.

I have read and understood this Clarification Text prepared regarding who will process my personal data and for what purpose, to whom and for what purpose the processed personal data can be transferred, the method and legal reason for collecting personal data, and my rights in Article 11 of the Law and I have been informed in detail about this matter by the "**COMPANY**", which has the title of data controller, in accordance with Article 10 of the Protection of Personal Data Law No. 6698, titled "Information Obligation of the Data Controller".

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I hereby certify that this document has been translated from Turkish into English truly and correctly by me.  
İşbu belge Türkçeden İngilizceye tarafımdan aslına uygun olarak tercüme edilmiştir. 25.12.2023